



SPLASHDOWN BEACH
Parking Attendant
Job Description

Revised: 3/25/2022

GENERAL PURPOSE

Parking Lot Attendants work directly with our Operations Supervisors and Management Staff. They are responsible for greeting our guests in a kind professional manner while providing clear and safe direction to park their vehicles in designated areas. This position communicates directly with our customers and works with the operations staff.

ESSENTIAL DUTIES/RESPONSIBILITIES

- Ensures all guests are given responsive, friendly, and courteous service at all times.
- Relays information about the daily specials or park closures to the incoming guests.
- Responsible for giving the guest clear directions to a designated parking space.
- Assists and guides guest vehicles to their assigned parking spot safely and in a timely manner.
- Performs routine trash clean up of all parking areas and trash containers as well as the main driveway.
- Attends regularly scheduled staff meetings, and training programs as required.
- Responds to all guests needs or complaints while maintaining the highest level of guest relations and professionalism at all times.
- Willing to assist in other areas of Park Operations such as Bag Check Security, Main Gate Operations, Locker Rentals, Arcade, and Slide Attendants.
- Assists the Retail department with setting up and taking down displays for the gift shop.
- All Splashdown Beach staff are required to assist in maintaining park cleanliness and ensuring guest safety.

JOB QUALIFICATIONS

- Must be 15 years of age or older.
- Ability to be on your feet for extended periods of time.
- Personal drive, action-oriented, quick learner.
- Ability to observe and analyze safety situations and determine the appropriate course of action.
- Ability to thrive in a busy, fast-paced team environment as well as work independently.
- Must possess excellent communication skills, multi-tasking, and problem solving skills.
- Training on equipment and water attractions will be provided to the right candidate.
- Ability to lift 50 lbs.
- Flexible Schedule. Must be prepared to work weekends and holidays.