



SPLASHDOWN BEACH

Arcade Attendant

Job Description

Revised:3/25/22

GENERAL PURPOSE

Arcade team members work directly with our operations supervisors, customer service department and management staff. They are responsible for providing a safe and fun environment for our guests in the arcade area while assisting with the maintenance of our arcade machines and redemption counter.

ESSENTIAL DUTIES/RESPONSIBILITIES

- Assist in maintaining prize displays, receiving inventory, and re-stocking of the redemption counter.
- Works with arcade vendor to assist guests with game concerns including ticket jams and educates guests how to play the games.
- Observes all arcade room activity while promoting safety and understanding of arcade policies.
- Assists guests with redeeming tickets for prizes.
- Ensures all games are fully operational, stocked of tickets and clean.
- Attends regularly scheduled staff meetings, training programs as required.
- Responds to all guests' needs in a professional manner at all times.
- Willing to assist in other areas of park operations such as parking, bag check security, main gate operations, locker rentals, and slide attendants.
- All Splashdown Beach staff are required to assist in maintaining park cleanliness and ensuring guest safety.

JOB QUALIFICATIONS

- Must be 15 years of age or older.
- Ability to be on your feet for extended periods of time.
- Personal drive, action-oriented, quick learner.
- Ability to observe and analyze safety situations and determine appropriate course of action.
- Ability to thrive in a busy, fast-paced team environment as well as work independently.
- Must possess excellent communication skills, multi-tasking, planning and problem solving skills.
- Training on all games and equipment will be provided to the right candidate.
- Ability to lift 50 lbs.
- Ability to work outside for long periods of time in all weather conditions, this can include rain, wind, and heat.
- Flexible Schedule. Must be prepared to work weekends and holidays.